

# Hello!

We are delighted to launch our new winter holiday programme featuring departures from November 2024 – April 2025, plus a sneak peek at some further beyond.

Inside this brochure you'll find all the popular favourites such as the Thursford Christmas Spectacular, Warner's Turkey and Tinsel breaks, the beautiful Isles of Scilly, plus our long-awaited Christmas and New Year holidays which you can find on pages 33 – 39. There are also many new tours including a break to the Simply Christmas Craft Show, a long weekend in London, Thriplow Daffodil Festival and the spectacular Birmingham Tattoo!

And that's not all that is new - our shiny new holiday coach successfully transported its debut tour this April and is a splendid addition to our fleet. It is equipped with all the amenities and conveniences so you can travel in comfort and style.

For those of you who enjoy cruising, we've been working closely with the superb CroisiEurope and Fred Olsen to offer an array of seasonal river and ocean cruises to suit all tastes. Sail the Canaries at Christmastime, seek the Northern Lights at sea, enjoy Paris from the Seine, cruise to Switzerland for a journey on the Glacier Express, and even sail the British coast to Liverpool!

Many of our single travellers expressed they'd like more choice of holidays with no single supplement. We always try to use hotels that offer single rooms at no extra cost, and we are so pleased that for this programme we have a vast choice of tours without single supplement, and these are marked on pages 6 and 7 and throughout the brochure, so you can easily find them. We also have a selection of holidays with plenty of single rooms which are listed on page 9.

Finally, we are very proud to have won the E2 Media Coach Operator of the Year 2024 award. This accolade recognises that we go the extra mile with our complimentary door to door service, wide range of destinations, unparalleled customer service and 24-hour support to ensure you have the most stress-free, enjoyable and memorable travel experience.

Thank you for browsing our brochure, and we hope to welcome you on board soon.

*Sally*

Sally Stafford  
Tours Manager

Call if you would like to receive a copy of our 2024 brochure



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## Booking with Woods

- Phone or visit our office in Aldwick (or visit your local travel agency) to talk about your chosen holiday
- Provisional bookings are held without obligation for 7 days
- In order to confirm your booking, a £100 deposit per person is needed for all coach holidays, £150 per person for holidays which include a flight, and £200 for river cruises
- Payments can be made by cash, cheque, credit/debit card or bank transfer
- The final balance for your holiday is usually payable 8 weeks before the date of departure. The payment date and amount is printed on your confirmation. Please note that reminders are not sent
- Our terms and conditions are printed in the brochure, are available on our website and can be sent to you on request
- You will receive your Holiday Travel Pack approximately 10 days before you travel. This will contain your luggage labels, your coach meeting time, itinerary, hotel addresses and any other information relevant to your holiday
- The only thing you need to do is pack your case and await your holiday!

## Experience & Expertise

Woods have over 50 years' experience in the travel industry, and have grown into an award-winning company, known for the quality of our



holidays and our dedication to customer service. Still family run, Woods are large enough to offer the benefits that you need, such as door to door service and a wide variety of destinations, but small enough to care about the holiday experience of each individual valued customer.



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## Door to Door Service

We are proud to have pioneered the concept of door to door service. This couldn't be easier. A taxi will call to pick you up from your front door and deliver you to our luxury coach. Your luggage is then transferred to the coach by the driver. On arrival at your destination, while you settle into your comfortable en-suite room, your suitcase is delivered to your door. On your return, a taxi will meet the coach and transfer you and your luggage back home.

## Financial Security



The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all rights applying to packages; Woods Travel will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, Woods Travel have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Woods Travel are members of the Bonded Coach Holiday Group, overseen by The Association of Bonded Travel Organisers Trust Limited. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that a Bond, which may be called upon in the unlikely event of the members Insolvency, protects the clients' monies. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to [www.abtot.com/bch-abtot-members-directory](http://www.abtot.com/bch-abtot-members-directory) or telephone 0207 065 5311 to confirm current membership.

Most of the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme (ATOL 9503). But ATOL protection does not apply to all holiday and travel services listed in this brochure. This brochure shows you the protection that applies in the case of each holiday and travel service provided, before you make your booking. If you do not receive an ATOL Certificate, then the booking will not be ATOL protected. If you do receive an ATOL Certificate but all the parts of your trip are not listed on it, those parts will not be ATOL protected. For more information about financial protection and the ATOL Certificate go to: [www.caa.co.uk](http://www.caa.co.uk)

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at [legislation.gov.uk](http://legislation.gov.uk). Your attention is also drawn to the BCH ABTOT Trading Charter on page 68.

## All Woods Holidays Include

- Free door to door service from within the local area (see map on back cover)
- Direct coach travel without feeders or interchanges
- All coach travel and listed excursions
- No overnight land travel
- All entrances fees and fares as described
- Travel pack with itinerary
- Friendly experienced drivers
- Luggage handling
- 24-hour emergency contact
- Air-conditioned luxury tour coaches with toilets
- Coach seat selection
- Adjustable seat backs
- All non-smoking
- Refreshment facilities
- Carefully selected quality hotels
- En-suite bedrooms
- Choice of dinner menu on UK tours
- Financial security

## Gift Vouchers

As a birthday or Christmas gift, something special for Mother's or Father's Day, or just a thank you for someone special – Woods gift vouchers are the perfect choice!

