



Welcome!

It is with great pleasure that we introduce our new 2019/2020 holiday brochure, which you will find full of wonderful destinations and interesting events to tempt you. The beauty of joining one of our tours is we collect you from your front door and return you home again at the end of the holiday. All travel is arranged by us so you just need to book your chosen holiday and let us take care of the rest.

We will stay in carefully chosen quality hotels and the creative team at Woods take pride in designing your tour to include interesting, historic and scenic visits at your chosen destination. In 2018 we continued to update our fleet with the acquisition of two beautiful Irizar touring coaches, and have also constantly monitored feedback from our passengers to improve the holidays we offer.

We hope that you will be travelling with us in 2019 and 2020, and look forward to welcoming you on one of our many tours in the future.

What our Passengers Say

"As usual, the organisation was impeccable, and went without a hitch, both for pick up and drop off. The hotel was great, the décor, the service, the food, absolutely first class, no faults whatsoever... Finally, the driver/tour guide was brilliant, nothing was too much trouble, a real pleasure to be with, just like the rest of your drivers I have had the pleasure to holiday with. Keep up the good work." Mr B, Lancing (Lincolnshire)

"As a first-time passenger I was very impressed with the tour itinerary and accommodation and will be happy to travel with your company in the future. The tour was made extremely enjoyable by the driver's friendliness, patience and knowledge." Mrs L, Chichester (County Durham)

"Your attention to detail was 'spot on' and your driver host was 'par excellence'. Just perfect. Many thanks and I hope to use you again." Mrs K, Rustington (Isle of Wight)

Experience & Expertise

Woods have nearly 50 years' experience in the travel industry, and have grown into an award-winning company, known for the quality of our holidays and our dedication to customer service. Still family run, Woods are large enough to offer the benefits that you need, such as door to door service and a wide variety of destination, but small enough to care about the holiday experience of each individual valued customer.



Booking with Woods

- Phone or visit our office in Aldwick (or visit your local travel agency) to talk about your chosen holiday
- Provisional bookings are held without obligation for 7 days
- In order to confirm your booking, a £100 deposit per person is needed for all coach holidays, £150 per person for holidays which include a flight
- Payments can be made by cash, cheque, credit/debit card or bank transfer
- The final balance for your holiday is payable 8 weeks before the date of departure. The payment date and amount is printed on your confirmation. Please note that reminders are not sent
- Our terms and conditions are printed in the brochure, are available on the website and can be sent to you on request
- You will receive your Holiday Travel Pack approximately 10 days before you travel. This will contain your luggage labels, your coach meeting time, itinerary, hotel addresses and any other information relevant to your holiday
- The only thing you need to do is pack your case and await your holiday!

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Door to Door Service

We are proud to have pioneered the concept of door to door service. This couldn't be easier. A taxi will call to pick you up from your front door and deliver you to our luxury coach. Your luggage is then transferred to the coach by the driver. On arrival at your destination, while you settle into your comfortable en-suite room, your suitcase is delivered to your door. On your return, a taxi will meet the coach and transfer you and your luggage back home.

Financial Security

Woods Travel Ltd are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangement Regulations. Therefore, you will benefit from all rights applying to packages including refunds or repatriation in the event the company becomes insolvent. The Bond ensures that in relation to the coach package holidays described in this brochure (or website) that the clients' monies are protected by a Bond which may be called upon in the unlikely event of the member's insolvency. Go to www.bch-uk.org or telephone 0207 240 3131 to confirm current membership.

Most of the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme (ATOL 3631). But ATOL protection does not apply to all holiday and travel services listed in this brochure. This brochure shows you the protection that applies in the case of each holiday and travel service provided, before you make your booking. If you do not receive an ATOL Certificate, then the booking will not be ATOL protected. If you do receive an ATOL Certificate but all the parts of your trip are not listed on it, those parts will not be ATOL protected. For more information about financial protection and the ATOL Certificate go to: www.caa.co.uk

Some holidays are protected by our membership to the Association of British Travel Agents (ABTA D0685 & V8552).

Please see the relevant Trading Charter for further details on all the above.



All Woods Holidays Include

- Free door to door service from within the local area (see map on back cover)
- Direct coach travel without feeders or interchanges
- All coach travel and listed excursions
- No overnight land travel
- All entrances fees and fares as described
- Travel pack with itinerary
- Friendly experienced drivers
- Luggage handling
- 24-hour emergency contact
- Air-conditioned luxury tour coaches with toilets
- Coach seat selection
- Fitted seat belts
- Adjustable seat backs
- All non-smoking
- Refreshment facilities
- Carefully selected quality hotels
- En-suite bedrooms
- Choice of dinner menu on UK tours
- Financial security

Gift Vouchers

As a birthday or Christmas gift, something special for Mother's or Father's

Day, or just a thank you for someone special – Woods gift vouchers are the perfect choice!



Woods Fundraising with St. Wilfrid's Hospice in 2019



Our chosen charity for 2019 is St Wilfrid's Hospice based in Chichester. St Wilfrid's have been providing the highest level of palliative care in the local West Sussex community for over 30 years. Their charity covers a community of over 80,000 homes in an area running between Emsworth to the west, Arundel to the east and Midhurst to the north. Their goal is to provide care and support for people with terminal conditions and their families, by providing attentive care in a safe and calm environment whilst supporting families, carers and friends with bereavement support.

The majority of care takes place in the patient's own home – with the Hospice at Home team providing symptom control, respite care and emotional support. St Wilfrid's Living Well Centre is an outpatient support hub where patients, their families and carers can access a range of activities and complementary therapies. Their team of specialist staff is on hand to offer emotional, physical, practical and clinical support. With their DREAMBUILDING project coming to completion they are set to move into a brand new, purpose-built Hospice in Bosham this June, enabling them to continue and expand their care coverage for many years to come.

St Wilfrid's vital services are all provided free of charge, thanks to the generous support of fundraisers and donors. Only 16% of the running costs are currently met by the NHS and they rely on the community to fund the remainder, which equates to just over £7.7 million each year. You can find out more information at www.stwh.co.uk.

We have set ourselves a target of £10,000 to raise for St Wilfrid's and have planned a number of events and activities to take place over the next few months. Our team at Woods are all keen to take part and are avidly seeking sponsors and support from friends and family. We would also like to reach out to our loyal travellers to see if you would like to help us reach our goal. So far we have raised £1,500!



Moonlight Walk Chichester –
Saturday 11 May 2019 – Woods4Wilf
Two teams are tackling the Moonlight Walk this year – either the 5 or 10-mile route, led by Tina and Kristy (Joint Managing Directors) from Woods. If

you would like to join us, we would be happy to have you along! If you would like to sponsor us, you can reach our fundraising page through www.woodstravel.co.uk, call 01243 868080 to make your pledge, or send a cheque payable to 'St Wilfrid's Hospice' to Woods Travel, at our usual address.

Quiz Night – Thursday 16 May 2019

We are holding our very own Quiz night and Raffle hosted by Simon Tooley at Bognor Regis Football Club, Nyewood Lane, Bognor Regis. We are looking for teams of 6 people, to take part in a fun Quiz suitable for all knowledge and age groups. Just £10pp to enter and includes a buffet on the night. Please call us now to register your team on 01243 868080.



Bognor 10K Run –
Sunday 19 May 2019 – TeamWilf

Woods have entered a team of 15 runners for the Bognor road race celebrating its 25th Year. Ali, our Sales Director will be leading 'TeamWilf' and has set a target of £2,000 to raise, so we really need everyone's

help to get there! You can reach our fundraising page at www.sussex-cruiseclub.co.uk, or call us on 01243 868080 to make your pledge, or send a cheque payable to 'St Wilfrid's Hospice' to Woods Travel, at our usual address.

Finally **SAVE THE DATE – Sussex Hospice Walk – Halnaker to Chichester – Sunday 01 September 2019** – More details to follow...



St Wilfrid's Hospice
Making a difference to local lives