



Welcome!

It is with great pleasure that we introduce our new 2019 holiday brochure, which you will find full of wonderful destinations and interesting events to tempt you. The beauty of joining one of our tours is we collect you from your front door and return you home again at the end of the holiday. All travel is arranged by us so you just need to book your chosen holiday and let us take care of the rest.

We will stay in carefully chosen quality hotels and the creative team at Woods take pride in designing your tour to include interesting, historic and scenic visits at your chosen destination. This year we have continued to update our fleet with the acquisition of two beautiful Irizar touring coaches, and have also constantly monitored feedback from our passengers to improve the holidays we offer.

We hope that you will be travelling with us in 2019 and look forward to welcoming you on one of our many tours in the future.

Another Award-Winning Year!



Johnston Press Southern Business Awards:
Business of the Year 2018

UK Coach Awards:
Top Small Fleet Operator 2018
Customer Service Special Commendation (Teresa Kearns)

British Coach Tourism Awards:
Best Day Excursion Programme 2018 (Finalist)
Best Tour Programme 2018 (Finalist)

Experience & Expertise

Woods have nearly 50 years' experience in the travel industry, and have grown into an award-winning company, known for the quality of our holidays and our dedication to customer service. Still family run, Woods are large enough to offer the benefits that you need, such as door to door service and a wide variety of destination, but small enough to care about the holiday experience of each individual valued customer.



Booking with Woods

- Phone or visit our office in Aldwick (or visit your local travel agency) to talk about your chosen holiday
- Provisional bookings are held without obligation for 7 days
- In order to confirm your booking, a £100 deposit per person is needed for all coach holidays, £150 per person for holidays which include a flight
- Payments can be made by cash, cheque, credit/debit card or bank transfer
- The final balance for your holiday is payable 8 weeks before the date of departure. The payment date and amount is printed on your confirmation. Please note that reminders are not sent
- Our terms and conditions are printed in the brochure, are available on the website and can be sent to you on request
- You will receive your Holiday Travel Pack approximately 10 days before you travel. This will contain your luggage labels, your coach meeting time, itinerary, hotel addresses and any other information relevant to your holiday
- The only thing you need to do is pack your case and await your holiday!

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Door to Door Service

We are proud to have pioneered the concept of door to door service. This couldn't be easier. A taxi will call to pick you up from your front door and deliver you to our luxury coach. Your luggage is then transferred to the coach by the driver. On arrival at your destination, while you settle into your comfortable en-suite room, your suitcase is delivered to your door. On your return, a taxi will meet the coach and transfer you and your luggage back home.

Financial Security

Woods Travel Ltd are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangement Regulations. Therefore, you will benefit from all rights applying to packages including refunds or repatriation in the event the company becomes insolvent. The Bond ensures that in relation to the coach package holidays described in this brochure (or website) that the clients' monies are protected by a Bond which may be called upon in the unlikely event of the member's insolvency. Go to www.bch-uk.org or telephone 0207 240 3131 to confirm current membership.

Many of the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme (ATOL 3631). But ATOL protection does not apply to all holidays and travel services listed in this brochure. Please ask us to confirm what protection may apply to your booking. If you do not receive an ATOL Certificate then the booking will not be ATOL protected. If you do receive an ATOL Certificate but all parts of your trip are not listed on it, those parts will not be ATOL protected. For more information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate. Some holidays are protected by our membership to the Association of British Travel Agents (ABTA D0685 & V8552).

Please see the relevant Trading Charter for further details on all the above.



All Woods Holidays Include

- Free door to door service from within the local area (see map on back cover)
- Direct coach travel without feeders or interchanges
- All coach travel and listed excursions
- No overnight land travel
- All entrances fees and fares as described
- Travel pack with itinerary
- Friendly experienced drivers
- Luggage handling
- 24-hour emergency contact
- Air-conditioned luxury tour coaches with toilets
- Coach seat selection
- Fitted seat belts
- Adjustable seat backs
- All non-smoking
- Refreshment facilities
- Carefully selected quality hotels
- En-suite bedrooms
- Choice of dinner menu on UK tours
- Financial security

Gift Vouchers

As a birthday or Christmas gift, something special for Mother's or Father's Day, or just a thank you for someone special – Woods gift vouchers are the perfect choice!

